

# SERVICEMASTER CLEAN CAN GET YOU BACK IN BUSINESS

ServiceMaster Clean can help you give your employees and customers the confidence to adjust to the new normal. As the country begins to relax stay at home orders and businesses reopen, companies must have plans in place to further reduce the spread and threat of the current virus. At ServiceMaster Clean, we are experts in infection prevention protocol and the disinfection services you need to get your business back up and running.

**"IF YOU WANT TO GET BACK TO PRE-CORONAVIRUS, THAT MIGHT NOT EVER HAPPEN IN THE SENSE THAT THE THREAT IS THERE."**

**– DR. ANTHONY FAUCI, 4/6/2020**

The COVID-19 pandemic will affect how we think and behave, in the near future and in the long term. Public opinion about business and life in general will be shaped by a much greater awareness of potential infection. Every business, school, church and facility space must now be concerned with preventing infection exposure, not just regular cleaning.

ServiceMaster Clean has the **experience, knowledge, training, healthcare expertise, and national network** to meet your needs on an ongoing basis. Disinfection goes beyond a standard cleaning service and requires specific protocols.

## OUR DISINFECTION SERVICES INCLUDE:



Wearing appropriate PPE as determined by the most up-to-date CDC guidelines and taking your privacy into consideration when it comes to donning and doffing PPE.



Using EPA registered and approved products from the EPA's List N, which specifically meet the criteria for use against SARS-CoV-2, the virus that causes COVID-19.



Cleaning before disinfecting, a step that is required for true disinfection. We apply specific cleaning techniques to reduce reapplication of soil on surfaces.



Disinfecting after a proper cleaning. We always apply the disinfectant following the product label protocol, including selecting the equipment to apply the product and leaving the surface wet for the required dwell time for the disinfection to be effective as specified by the EPA registered label.



Cleaning up discarded materials and single-use PPE, sealing our soiled materials for proper disposal.



ServiceMaster Clean also has protocol to assist in training employees on proper hand hygiene and breaking the chain of infection. We follow the CDC's Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019 (COVID-19), which includes routine cleaning and disinfection with a focus on high touch areas.

**We pride ourselves on providing service to our customers above and beyond standard disinfection. Our teams have training with AHE and AHA seals of approval for healthcare level disinfection. Routine quality assurance processes help your business create a clean, safe, and healthy environment for all.**

### Certifications

ServiceMaster Clean can provide you with a certificate of disinfection stating the date and time of your last disinfection. Displaying this can reassure your employees and customers that you are taking ongoing measures to help protect them.

### Supportive Materials

We have developed several flyers and videos to arm you with the information you will want to provide your employees and customers. These materials include:

- Detailed hand hygiene instructional flyer
- High Touch Cleaning checklist for your everyday cleaning
- Informational video for employees on everyday tips for their office and common spaces.
- Informational video for employees on everyday tips for cleaning their homes

**THE BEST WAY TO GUARANTEE YOU'RE PREPARED FOR ANOTHER EVENT LIKE THIS IN THE FUTURE IS TO START PLANNING NOW. ASK US ABOUT OUR STANDARDS FOR ROUTINE DISINFECTION IN YOUR FACILITY INCLUDING DAYTIME STAFF FOR BREAKING THE CHAIN OF INFECTION.**



Please note: Antimicrobial treatment is an excellent interrupter in the process of pathogen transfer but is not a substitute for hygiene. The reintroduction of infected persons into the space requires additional treatment and may result in cross-contamination. As such, we would like to build a plan for your facility to assist in creating a clean, safe, and healthy environment.